# STAPLES IT'S PRO TIME



Dear Parent/Guardian,

We are pleased to advise you that Staples has been selected to participate with

for the new

The items selected from Staples have been recommended by the school and the School Board IT specialists.

The value of having the right partner to deliver high-quality products and customer service is important to the school, the district, and to all the students and their families. We are proud to partner with you to provide a total solution.

## The Staples BYOD Program offers:

- Staples Educational EasyCare Plan which provides replacement guarantees for all defective units, including units accidentally damaged
- Exclusive pricing on software purchase requirements
- Competitive pricing

- Several kit options to offer choices for all families
- Hardware tutorials for students and parents
- In-store products and technical support
- Financing available, including interest-free payment plans; OAC
- Air Miles with purchases

\*All hardware options are subject to availability, and may change without notice.

The following locations are conveniently located to assist you:

Simply take this letter to the Staples store of your choice to receive efficient, personal service from our knowledgeable associates.



# STAPLES<sup>®</sup> IT'S PRO TIME<sup>®</sup>



**tech**Learning

Great reasons to shop with Staples:

#### A Proven Track Record

- Experience with numerous schools/districts
- 25 years of retail success

#### Complete Break/Fix Service

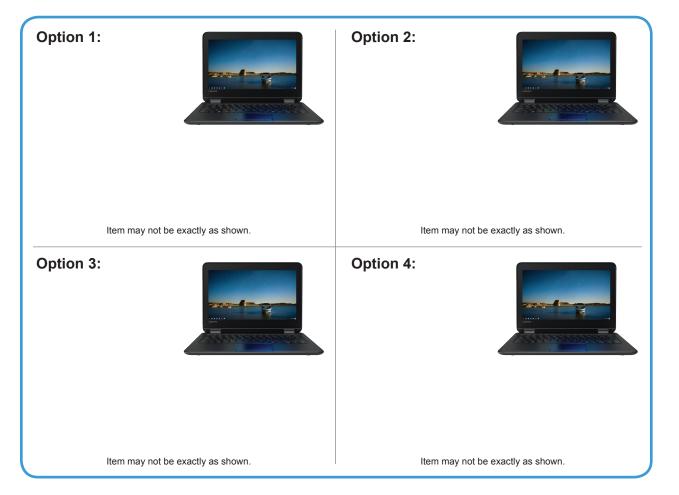
- Service and repair of most major brands
- Priority service and support options

### **Customer-Focused**

- Open 7 days a week in all major cities
- Multilingual associates at most stores
- Tutorials available for students and parents

### Hardware Replacement Guarantee

• 4-year policy with over-the-counter replacement guarantee for defective or damaged units



#### 6- and 12-month interest-free financing options available with any purchase at Staples. OAC. Ask an associate for details.

#### Satisfaction Guarantee:

Staples will issue a full refund on complete bundles for 15 days from time of purchase. Defective items may be exchanged upon presentation of your payment confirmation and Staples ECP documentation.